



Know Your Network by the Numbers

Analytics & Insights turns imaging exchange activity into clear, self-service dashboards, so you can see volume, network performance, and adoption without pulling logs.



PRODUCT OVERVIEW

You can't manage what you can't see. Analytics & Insights, which lives in your Medicom Portal as a set of interactive dashboards, gives your organization a clear, current view of how imaging moves through Medicom: how much you're sending and receiving, who you're exchanging with, how your infrastructure is performing, and how the tools are being adopted.

THE DASHBOARDS



Usage

Your organization's overall Medicom activity. Tracks transfer and study volumes over time, so you can see trends, quantify the work moving through the platform, and support operational and budget conversations with real numbers.



Network

Your connections across the Medicom network and the activity flowing over them. See which partner organizations you exchange with most, where volume is growing, and where a connection may be underused.



Server

The health and activity of your organization's ImageX infrastructure, giving IT visibility into throughput and performance without pulling logs.



Smart Search

Track network-wide search queries and results to easily measure imported external imaging volume and pinpoint its origin.



Patient Usage

Adoption metrics for patient-facing tools, so you can see how patients are using the sharing and upload capabilities you've made available.



Access & Security

Access is managed through the same permission system as the rest of the portal. Users can be granted access to a subset of dashboards that are appropriate for their role.



How to Get Analytics & Insights

Analytics & Insights is included with Connect Premium and Connect Advanced plans, and it's available as an add-on for other plans. Once enabled, it appears in your portal navigation for authorized users. There's nothing to install and no report requests to file. The dashboards are self-service.

BENEFITS FOR YOUR PROVIDERS, ENTERPRISE & PATIENTS



For Your Enterprise

Operational questions get answered with data instead of anecdotes. Imaging leadership can quantify outside-imaging volume and staff impact to justify budget requests with clear metrics instead of estimates.



For Providers and IT

IT can watch infrastructure trends before they become problems instead of pulling logs after something breaks, and staff spends less time chasing down numbers manually when a question comes up.



For Patients

Your team can see whether the sharing and upload tools patients rely on are actually getting used, so gaps in patient adoption get caught and fixed instead of going unnoticed.

When it's time to evaluate what the network is doing for your organization, the evidence is a click away.

Schedule a [quick walkthrough](#) to learn how clear dashboards can help you support budget decisions, monitor IT performance, and quantify staff impact.

