

Intelligent Image Exchange Across Every Site, Department, and Clinical Partner

An enterprise platform for moving medical imaging across an organization and its outside partners, built to automate the work around every exchange, not just handle the transfer.

- Nationwide Network
- Automated Workflows
- SMART on FHIR Certified
- Vendor Neutral

Medicom Connect is an enterprise interoperability platform for moving medical imaging across an organization and to its outside partners. But Connect does more than send and receive studies: it automates the work around every exchange, from finding the right prior studies to getting external imaging in front of the right clinician, inside the systems they already use.

Connect exchanges across a broad range of PACS, EHR, and RIS systems and partners, on or off the network. It works alongside whatever PACS, VNA, or viewer a site already runs, with no rip-and-replace required.

Why Medicom Connect is Different

Interoperability is the whole product, not a feature.

Connect is built to be the enterprise-wide standard for imaging interoperability. That focus is what automates manual imaging workflows and keeps clinicians focused on patient care instead of administrative logistics.

It automates the work, not just the transfer.

Available with Connect, Smart Search uses AI to retrieve relevant priors ahead of upcoming appointments. Inbound studies can be matched to the correct MRN and reconciled before they ever reach the PACS or EHR, cutting the manual data entry other exchanges leave behind.

It lives inside the EHR.

With Medicom's SMART on FHIR suite of apps, Connect embeds imaging workflows directly inside the EHR, so clinicians can act on external imaging without leaving the patient chart or logging into a separate portal.

It connects you to partners, not just a map.

Connect reaches the partners your team depends on regardless of their technology or network, so every connection is a working pathway to images, not just a dot on a map. Because image exchange is our sole focus, keeping those pathways reliable stays the top priority.

What Medicom Connect Does

CONNECT

Exchange without limits

Secure exchange with providers on or off the network, ingestion of CDs, DVDs, and other physical media through a web uploader, and patient-directed sharing via a simple link or existing patient portal.

AUTOMATE

Prefetch and reconcile

Automation that does the pre-work: priors retrieved, orders created, patients matched, and studies reconciled, all before anyone touches a keyboard.

INTEGRATE

Live inside the EHR

Medicom's certified SMART on FHIR apps bring image exchange into the chart and patient portal, with FHIR-driven matching handling orders and results for external reads, on any compliant EHR.

EMPOWER

Put patients in control

Patients securely upload, access, and share their imaging, forwarding studies to any provider or third party, so a complete record follows them wherever they receive care.

Analytics Built for Image Exchange

Seeing how the network performs is what lets you manage it. A portal-based analytics dashboard turns exchange activity into a clear picture: transfer volume over time, so growth is something you can show rather than assert; directional flow by facility, with top senders and recipients broken out so you can see where studies come from and go; and a live map of every connection across your network.

Where Teams Put It To Work

Cross-Institution Exchange	Trade studies with connected hospitals, clinics, and referring physicians, on or off the network, no CDs, no VPNs.
Priors, Retrieved with AI-Powered Smart Search	Relevant prior exams are located and retrieved ahead of the appointment, and reconciled to the right patient before they reach the PACS or EHR.
Surgical and Specialty Review	Surgeons, care teams, and device partners get immediate, secure access to the imaging they need for planning and review.
Orders and Results	The outside-read and referral lifecycle runs end to end, from sending orders to reconciling completed results and reports.
Patient-Held Records	Patients upload their own media and share studies with any provider or third party, so the record is complete at the point of care.

Who Medicom Connect is For

Connect is built for the full imaging ecosystem: health systems and hospitals, imaging centers and radiology groups, referring physicians, surgical and specialty teams, medical device partners, and patients. It scales from a single connecting site to enterprise networks.

2,000+

VERIFIED HEALTHCARE SITES IN THE NETWORK

Millions

OF EXAMS EXCHANGED EACH YEAR

How It's Packaged

TIER 01

Connect Free

Partner-sponsored peer-to-peer connectivity, so a facility can send and receive with its sponsoring partners at no cost.

TIER 02

Connect Advanced

Unlimited exchange and network connections, patient upload and sharing, managed network building, and analytics.

TIER 03

Connect Premium

Everything in Advanced, plus Smart Search's AI-driven retrieval, native EHR integration through Medicom's SMART on FHIR suite of apps, automated clinical workflows, advanced patient matching, and inbound order reconciliation.

Let's Build a More Connected Future.

[Talk to a Medicom](#) expert about how Connect can eliminate manual steps and bring external imaging directly into your clinicians' workflow.

